

GENERAL WRITING TASK 1

11. You recently visited a restaurant and had a disappointing experience. Write a letter to the restaurant manager detailing your concerns and suggesting improvements.

Dear [Restaurant Manager's Name],

This letter is hoping that you are doing well. I would want to use this opportunity to convey my concerns over a recent dining experience that I had at [name of restaurant]. Despite the fact that I am grateful for the efforts of the staff, I came across a few problems that I believe require correction.

First and foremost, [explain the first problem]. Additionally, [explain any additional problems that you encountered]. Taking these concerns into consideration would, in my opinion, significantly improve the entire dining experience that your consumers currently have.

It is my understanding that difficulties may develop in the restaurant industry, and it is my hope that my comments will be able to help to the continuous progress of your establishment.

I am appreciative of the care you have shown to these matters. I am eagerly anticipating hearing about the actions that you intend to take in order to resolve these concerns.

With best regards, [Your Name]